



Federal Communications Commission

Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2011 - December 31, 2011

Filing Confirmation Number: 0005032959

Filing Deadline: January 17, 2012

FRN: 0001714146

Filing Date: 01/17/2012 05:30 PM

General Report Information

Type of Company

Service Provider

De Minimis Exception

Did you offer more than two handsets over any air interface to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period? Yes

Did you offer any handsets to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period?

Company Information

Company Name: Kaplan Telephone Company, Inc. d/b/a Pace Communications
Brand Names: Kaplan Telephone Company, Inc. dba Pace
PO Box: 369
Street Address: 118 North Irving Avenue
City: Kaplan
State: LA
Zip Code: 70548

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Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? Yes

Agent Name: Bennet & Bennet, PLLC
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Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that are capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards have clear and effective disclosure that the handset has not been rated for hearing aid compatibility with respect to such operations? Yes

Explain:

Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Yes

Website address: www.ktconline.net/site196.php

Explain:

Consumer Outreach

Describe consumer outreach efforts in the past 12 months: Kaplan maintains a public website displaying its entire selection of handset and devices, including those that are HAC-compliant. Sales staff is trained to assist customers in identifying HAC compliant handsets and devices. Handset packaging inserts or operational manuals also provide information. Customers are also directed to www.accesswireless.org/Disability-Categories/Hearing.aspx and other websites dedicated to HAC education.

Methodology for Functionality Levels

Kaplan offers HAC compliant handsets and devices in all major price categories, including low-cost (<\$100), moderate-cost (\$100-\$250), and high-end/feature-rich (>\$250). At least one HAC compliant handset/device with features and services typical of its price category can be found that meets each customer's price range.

Report Remarks

You have reported the following handset model summary information.

Total number of handsets offered: 9

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent	
GSM	6	67%	1	11%	2	22%	9

Handset 1: Nokia N97 Mini

Handset Maker

Nokia

Handset Model Name

N97 Mini

FCC ID

QVVRM-553

Air Interfaces/Frequency Bands

850 MHz GSM
1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating:

T-Rating:

Functionality Level

High-end/Feature rich

Remarks

Handset 2: Nokia 2720

Handset Maker

Nokia

Handset Model Name

2720

FCC ID

QTLRM-520

Air Interfaces/Frequency Bands

850 MHz GSM
1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M3

T-Rating: T3

Functionality Level

Low-cost

Remarks

Handset 3: Nokia E75

Handset Maker

Nokia

Handset Model Name

E75

FCC ID

PYARM-413

Air Interfaces/Frequency Bands

850 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M3

T-Rating: T3

Functionality Level

Moderate-cost

Remarks

Handset 4: Nokia 7020**Handset Maker**

Nokia

Handset Model Name

7020

FCC ID

QTKRM-497

Air Interfaces/Frequency Bands

850 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M3

T-Rating: T4

Functionality Level

Low-cost

Remarks

Handset 5: Alcatel Tribe OT-800A**Handset Maker**

Alcatel

Handset Model Name

Tribe OT-800A

FCC ID

RAD106

Air Interfaces/Frequency Bands

850 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M3

T-Rating:

Functionality Level

Low-Cost

Remarks

Handset 6: Nokia E5**Handset Maker**

Nokia

Handset Model Name

E5

FCC ID

QTKRM-634

Air Interfaces/Frequency Bands

850 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M3

T-Rating: T3

Functionality Level

Moderate cost

Remarks

Handset 7: Nokia 3710**Handset Maker**

Nokia

Handset Model Name

3710

FCC ID

PPIRM-509

Air Interfaces/Frequency Bands

850 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 03/11 to 12/11

Ratings

M-Rating:

T-Rating:

Functionality Level

Low-cost

Remarks

Handset 8: Motorola WX345**Handset Maker**

Motorola

Handset Model Name

WX345

FCC ID

IHDP56LJ5

Air Interfaces/Frequency Bands

850 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 09/11 to 12/11

Ratings

M-Rating: M3

T-Rating: T3

Functionality Level

Low-cost

Remarks

Handset 9: Dell Dell Streak**Handset Maker**

Dell

Handset Model Name

Dell Streak

FCC ID

VRSM01M001

Air Interfaces/Frequency Bands

850 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 02/11 to 12/11

Ratings

M-Rating: M3

T-Rating: T3

Functionality Level

Moderate-cost

Remarks

Certification**This Report has been certified by:**

Kenneth C Johnson Authorized Agent

01/17/2012 05:30 PM